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Statement of Lisa Archbold

I was targeted and humiliated. The gate agent waited until the entire plane was seated, calm and approaching departure. She came to my seat and loudly asked to speak to me in private and escorted me off the plane, as though I was a criminal. I felt I was being paraded up the aisle and in front of other passengers who might not have seen me previously. It felt like a scarlet letter was being attached to me. I felt it was a spectacle aimed at punishing me, for not being a woman in the way she thought I should be a woman.

As she scolded me outside of the plane doors, her words felt aimed at embarrassing me. I was hyper aware that I had no control, and she could do whatever she wanted. The powerlessness was worse than the humiliation.

I wore the same clothing any man might wear. I also have a chest smaller than many men on that flight. Where does Delta draw the line?

Who is the judge? Has this Delta gate agent who acted as a judge of what I was wearing, been held accountable for her decision to parade me as she required me to leave the plane? It appears that she was given free rein to decide what was offensive and revealing.

Delta Airlines has a PR line of inclusivity. I would like to see them put their policy where their PR is.

This is a fantastic opportunity for Delta to change their policy and practice.

Delta, please don't disappoint us.

Lisa Archbold

Represented by Attorney Gloria Allred

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