## **Statement of Monica Amestoy**

My name is Monica Amestoy

I was coming home on United Airlines after a debate tournament with my school. It was a late flight and I was tired.

I was seated on the aisle in the last row of the airplane.

After we took off the guy on the aisle seat across from me started masturbating and exposing himself while staring at me. He positioned his blanket so that the individuals that sat next to him could not see what he was doing but I could not help but see.

I was alone on the flight so I couldn't tell my parents or a coach to make it stop. My parents had always told me that if something happens to tell someone in a position of authority. So, I got up and told the flight attendant that this man was exposing himself and masturbating. I thought he would tell the man to stop or move me. He did neither.

The flight attendant told me that he couldn't move me because there were no more seats available in my class. I sat down. I felt like the flight attendant was not helping me because I was flying on my dad's frequent flyer points and that I therefore just had to deal with this man masturbating and exposing himself.

The second time I told the flight attendant that the man was continuing to expose himself and masturbating the flight attendant said "that sucks" but there was nothing they could do.

I felt that it was somehow my fault because I was flying on points and that I had subjected myself to this.

I was terrified and disgusted throughout the flight and kept hoping that the man would stop but he did not, except for brief periods when the flight attendant was standing in the immediate vicinity. When we landed I texted my dad because I wanted to make sure that he was there so that nothing else that was bad could happen to me. When I told my parents, it hurt me to see how shocked and upset they were. I felt bad that I had let them down by letting this

happen to me, but when the man pled guilty I knew I had done nothing wrong. I know that what happened to me was illegal and wrong and the fact that I was a girl or sitting in the last row was no excuse to be subjected to this.

I feel that United should have helped me and made sure that this man stopped what he was doing.

May 30, 2013

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## **Statement of Tom Amestoy**

My name is Tom Amestoy and I am Monica's father.

On October 21, 2012my daughter was scheduled to arrive at LAX at around midnight. I arrived early at Terminal 7 at LAX for the United flight which was bringing my daughter home. As soon as her flight landed Monica texted me saying that she was scared. When I replied and asked why she only said she would tell me in person. Only after we were in our car driving home did she open up about what had happened to her.

I was shocked that this could have occurred on a United flight, particularly when she told me that she informed the flight attendant and they did nothing to help her.

At home we called the police, the airport and eventually the FBI who handled the case and I was very glad that the perpetrator was caught, prosecuted and convicted.

I feel betrayed by United whom I trusted with the safety of my child. I would have thought they would have protected her instead of ignoring her pleas for help.

I sent an email to United's CEO and others in positions of authority at United hoping to find out what went wrong and to determine what they would do in the future so no other child would go through what happened to my daughter. In response I received a form letter which was not responsive to the concerns that I raised.

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## **Statement of Margaret Amestoy**

When I heard what happened to my daughter, I felt betrayed, disappointed and angry.

I have in the past trusted United Airlines, a company my own Grandmother retired from. I assumed a United flight would be a safe place for my daughter to travel on alone. I trusted United with one of my children- the most important thing in my life.

I am so angry that when she asked for help she was ignored, dismissed, and was left helpless to endure a disgusting indecency.

While my daughter was being harassed, she did the only thing she could have done... she told the flight attendant. The United Airlines flight attendant did nothing to help her.

I wish the flight attendant had respected my daughter's plea for help. I expect those in charge of an aircraft to provide BASIC safety for the passengers.

I thought that United Airlines would step in and protect my daughter if she was being subjected to a sexual predator. I keep thinking about my daughter being trapped in her seat for hours with this man harming my daughter and no one intervening. This is so wrong.

This has changed our lives. It has changed our outlook on travel. If United Airlines is going to allow minors to fly unaccompanied, we have to be able to trust that they will provide a safe environment.

As far as I am concerned United is as much to blame for what happened to my daughter as the sexual deviant who was eventually arrested and convicted.