

Elsa Hernandez

I worked for Resorts for almost 12 years.

I was always on time and I earned excellent customer service awards.

In all those years, I was never disciplined by management because I always did an outstanding job.

I went above and beyond what was expected and they always knew that they could count on me.

I feel used and I feel that I have been thrown out like a piece of trash.

After all these years of working so hard for them, they fired me in a telephone call and said "don't come to work tomorrow because you 'no longer fit the profile for the 1920's uniform.'"

I was stunned and speechless. How could this happen?

This decision by Resorts has ruined my life. I don't know how I can get another job.

I have always used part of my salary to care for my grandchildren who need my help.

My firing has taken away my ability to help them and the worst part is that I was fired through no fault of my own and that I did nothing to deserve it.